# DISRUPTIVE TECHNOLOGY AND COMPETITION IN SMALL AND EMERGING ECONOMIES

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#### STRUCTURE OF PRESENTATION

- THE MISSION AND VISION OF THE CCM
- COMPETITION POLICY IN SMALL AND EMERGING ECONOMIES
- WHAT IS DISRUPTIVE TECHNOLOGY?
- EXAMPLES OF DISRUPTIVE TECHNOLOGY
- DISRUPTIVE TECHNOLOGY, COMPETITION AND REGULATION
- CONCLUSION

#### THE MISSION AND VISION OF THE CCM

#### **MISSION**

 TO ENHANCE MARKET COMPETITION, CREATING MORE ECONOMIC OPPORTUNITIES FOR THE BENEFIT OF ALL MAURITIANS

#### **VISION**

 AN IMPACTFUL INSTITUTION WITHIN THE MAURITIAN ECONOMY SHAPING THE BUSINESS LANDSCAPE AND DRIVING ECONOMIC PROGRESS THROUGH THE FORCE OF COMPETITION

- WHAT DO WE MEAN BY A COMPETITIVE MARKET?
- MARKET PARTICIPANTS ARE SUBJECT TO COMPETITIVE CONSTRAINTS (ACTUAL COMPETITORS; POTENTIAL COMPETITORS; BUYER POWER)
- MARKET PARTICIPANTS DO NOT HAVE (OR WILL NOT HAVE, POST-MERGER) INDIVIDUAL OR COLLECTIVE MARKET POWER
- BECAUSE THEY LACK MARKET POWER THEY CANNOT PROFITABLY RAISE PRICES, DEGRADE QUALITY, SUPPRESS INNOVATION ETC. AT THE EXPENSE OF CONSUMERS

- WHY DO WE BELIEVE THAT COMPETITIVE MARKETS ARE A GOOD THING?
- COMPETITION LEADS TO LOWER PRICES
- COMPETITION LEADS TO THE DEVELOPMENT OF NEW OR BETTER PRODUCTS AND SERVICES THROUGH INNOVATION
- COMPETITION GIVES CONSUMERS CHOICE

- WHAT DO WE MEAN BY A SMALL ECONOMY?
- IS THIS DEFINED BY REFERENCE TO:
- POPULATION?
- SIZE?
- GDP?
- OPENNESS TO TRADE?
- ECONOMIC CONDITIONS?

- MICHAL GAL'S DEFINITION OF 'SMALL ECONOMIES'
- 'AN INDEPENDENT SOVEREIGN ECONOMY THAT CAN SUPPORT ONLY A SMALL NUMBER OF COMPETITORS IN MOST OF ITS INDUSTRIES WHEN CATERING TO LOCAL DEMAND'
- THIS IS INFLUENCED BY THREE MAIN FACTORS: POPULATION SIZE; POPULATION DISPERSION; AND THE DEGREE OF INTEGRATION WITH NEIGHBOURING JURISDICTIONS

- FOR THE PURPOSES OF COMPETITION LAW AND POLICY, GAL'S DEFINITION IS A USEFUL ONE
- IT FOCUSES ON THE ECONOMIC CONDITIONS OF THE MARKET IN QUESTION
- THE CHALLENGE THEN IS TO APPLY THE PROVISIONS OF COMPETITION LAW TO MARKETS HAVING THOSE CHARACTERISTICS

- IN PRINCIPLE MARKETS IN SMALL EMERGING ECONOMIES CAN BE COMPETITIVE
- IN OPEN ECONOMIES LOCAL BUSINESSES ARE EXPOSED TO INTERNATIONAL COMPETITION
- THERE ARE ALSO MANY MARKETS WHICH CAN BE COMPETITIVE AT LOCAL LEVEL, FOR EXAMPLE:
- HOTELS
- TELECOMMUNICATIONS
- BANKING AND FINANCIAL SERVICES
- CONSTRUCTION

- THERE ARE MANY REASONS WHY MARKETS MAY NOT BE COMPETITIVE IN SMALL ECONOMIES:
- THERE MAY BE NATURAL MONOPOLY WHERE COMPETITION IS NOT POSSIBLE; THERE WILL OFTEN BE HIGH LEVELS OF CONCENTRATION WHERE COMPETITION IS MUTED
  - DISRUPTIVE TECHNOLOGY MAY BE ABLE TO 'BYPASS' NATURAL MONOPOLY
- HIGH LEVELS OF CONCENTRATION IN A LOCAL MARKET ARE UNLIKELY TO BE ERODED BY COMPETITIVE ENTRY FROM WITHIN THE MARKET
  - AGAIN, DISRUPTIVE TECHNOLOGY MAY PROVIDE AN OPPORTUNITY FOR ENTRY

- REASONS WHY MARKETS MAY NOT BE COMPETITIVE IN SMALL MARKETS:
- THERE ARE OFTEN POWERFUL BUSINESS ELITES WITHIN SMALL ECONOMIES WHICH WISH TO PRESERVE THEIR PRIVILEGED POSITION
- BUSINESS MAY EXERCISE CONSIDERABLE INFLUENCE OVER POLITICIANS AND THE LOCAL MEDIA
- IN MANY ECONOMIES, INCLUDING SMALL ONES, THERE IS A LACK OF A COMPETITION CULTURE AND A NEED TO EDUCATE CITIZENS AS TO THE BENEFITS OF COMPETITION OF OF THEIR RIGHTS

- REASONS WHY MARKETS MAY NOT BE COMPETITIVE IN SMALL MARKETS:
- IN MANY (SMALL) ECONOMIES THERE ARE SEVERE GOVERNMENTAL RESTRICTIONS OF COMPETITION
- HENCE THE SIGNIFICANCE PARTICULARLY IN SMALL ECONOMIES - OF COMPETITION ADVOCACY BY THE LOCAL COMPETITION AUTHORITY
- MARKETS MAY NOT BE COMPETITIVE BECAUSE OF THE EXISTENCE OF CARTELS OR ABUSIVE BEHAVIOUR
- DISRUPTIVE TECHNOLOGY MIGHT BE A CONSIDERABLE SPUR TO COMPETITION!

#### WHAT IS DISRUPTIVE INNOVATION?

- THIS IS NOT A TERM OF ART
- SEE THE OECD'S ROUNDTABLE ON DISRUPTIVE INNOVATION IN JUNE 2015 AND THE ISSUES PAPER OF THE OECD SECRETARIAT OF 28 MAY 2015
  - INNOVATION MEANS 'THE SUCCESSFUL DEVELOPMENT AND APPLICATION OF NEW KNOWLEDGE'
  - DISRUPTIVE INNOVATION DRASTICALLY DISRUPTS MARKETS
    - THESE ARE NOT INCREMENTAL, PREDICTABLE DEVELOPMENTS
    - THEY ARE HUGELY CHALLENGING TO INCUMBENTS

#### WHAT IS DISRUPTIVE INNOVATION?

- OECD ROUNDTABLE (CONTINUED)
- TYPICALLY DISRUPTIVE INNOVATION INVOLVES NOT ONLY NEW PRODUCTS BUT ALSO NEW BUSINESS MODELS
- OBVIOUS EXAMPLES OF THIS ARE UBER AND AIRBNB, WHICH USE THE INTERNET AND SMARTPHONES TO MATCH SUPPLY AND DEMAND AND MAKE USE OF EXCESS OF CAPACITY
- ONE REASON THAT THE SUBJECT HAS HAD SO MUCH ATTENTION IN RECENT YEARS IS THAT IN DIGITAL MARKETS THERE ARE NETWORK EFFECTS AND EXTREME SPEED

#### WHAT IS DISRUPTIVE TECHNOLOGY?

- SEE ALSO THE OECD'S SUMMARY OF THE HEARING ON DISRUPTIVE INNOVATION FOR SOME FURTHER POINTS:
- DISRUPTION MAY COME FROM EXISTING FIRMS OR NEW ENTRANTS
- DISRUPTION OFTEN OCCURS ON LARGE MARKETS WITH ENTRENCHED AND INEFFICIENT INCUMBENTS
- DISRUPTORS OFTEN SATISFY AN UNMET DEMAND
- DISRUPTORS MAY BE GREATLY TO THE BENEFIT OF CONSUMERS
- DISRUPTIONS PRESENT CHALLENGES FOR COMPETITION AUTHORITIES AND REGULATORS

#### **EXAMPLES OF DISRUPTIVE TECHNOLOGY**

- THERE IS NOTHING NEW ABOUT DISRUPTIVE TECHNOLOGY
- RAILWAYS!
- TELEPHONES
- CINEMA AND TELEVISION
- SINGLE RECORDS, LPS, CDS, DIGITAL MUSIC, DIGITAL DOWNLOADING, DIGITAL STREAMING
- DIGITAL PHOTOGRAPHY

#### **EXAMPLES OF DISRUPTIVE TECHNOLOGY**

- IN MORE RECENT TIMES IT IS THROUGH THE USE OF THE INTERNET AND SMARTPHONES THAT DISRUPTION HAS BEEN SO PROMINENT
- THE TWO MOST OBVIOUS EXAMPLES ARE UBER AND AIRBNB
- HOWEVER THERE ARE PLENTY OF OTHER EXAMPLES:
- ONLINE DELIVERY OF FAST FOOD
- ONLINE SALE OF REAL ESTATE
- HOTEL AND FLIGHT BOOKING
- ONLINE SHOPPING GENERALLY

- CLEARLY DISRUPTIVE INNOVATION CAN BE BENEFICIAL FOR COMPETITION (AND THEREFORE CONSUMERS)
- SOMETIMES THIS IS IN THE FORM OF ENTIRELY NEW PRODUCTS
- ALSO IT CAN ELIMINATE (UNNECESSARY) MIDDLEMEN
   AND INEFFICIENCIES (UNUSED CARS, EMPTY HOMES)
- DISRUPTIVE INNOVATION MAY BE A WAY OF AVOIDING POOR REGULATION

- DISRUPTIVE INNOVATION IS PAINFUL FOR INCUMBENTS, IN PARTICULAR WHEN THEY ARE UNABLE TO ADAPT TO THE FRESH BUSINESS MODELS DISRUPTORS USE
- INCUMBENTS MAY REACT TO NEW ENTRY:
- BY INSISTING THAT NEW ENTRANTS SHOULD BE SUBJECT TO THE SAME REGULATORY STANDARDS THAT APPLY TO THEM
- BY ASKING GOVERNMENT SIMPLY TO BLOCK ENTRY
- OR BY THEIR OWN ANTI-COMPETITIVE STRATEGIES

- GOVERNMENTS, REGULATORS AND COMPETITION AUTHORITIES ALL HAVE ROLES TO PLAY IN THIS DEBATE
- GOVERNMENTS POLITICS ELECTIONS ...
- REGULATORS:
- WHAT IS THE REGULATORY ENVIRONMENT?
- WHAT ARE THE REGULATIONS INTENDED TO ACHIEVE?
  - HEALTH? SAFETY? PRUDENTIAL SUPERVISION? QUALITY STANDARDS? SECURITY OF SUPPLY?
  - ARE THE REGULATIONS STILL NECESSARY? PROPORTIONATE

- COMPETITION AUTHORITIES
- TAKE ACTION AGAINST ANTI-COMPETITIVE BEHAVIOUR BY INCUMBENTS (FOR EXAMPLE COLLECTIVE BOYCOTTS, EXCLUSIVITY AGREEMENTS, PREDATORY PRICING)
- REVIEW 'KILLER ACQUISITIONS' UNDER MERGER CONTROL
- ACT AS A 'COMPETITION ADVOCATE' TO GOVERNMENT
- SEE THE ISSUES PAPER OF THE OECD'S ROUNDTABLE ON DISRUPTIVE INNOVATION FOR A CHECKLIST OF QUESTIONS TO BE ASKED ABOUT THE EFFECT OF REGULATIONS ON DISRUPTIVE ENTRANTS

#### CONCLUSION

- DISRUPTIVE INNOVATION IS CAPABLE OF BRINGING GREAT BENEFITS TO SOCIETY
- ALL OF US BENEFIT FROM IT IN OUR DAILY LIVES, WHETHER WE HAVE THOUGHT OF IT CONCEPTUALLY OR NOT
- IT BRINGS WITH IT FASCINATING CHALLENGES FOR GOVERNMENT, REGULATORS AND COMPETITION AUTHORITIES
- IT WILL BE INTERESTING TO VISIT FOR THE 15<sup>TH</sup> ANNIVERSARY OF THE COMPETITION COMMISSION TO REVIEW THE SITUATION!

#### THANK YOU FOR YOUR ATTENTION!